THE CUTTING EDGE

OUT OF SERVICE

PROBLEMS WITH THE SECURITY DEVICE ARE
PREVENTING SYSTEM OPERATION AT THIS TIME.
PLEASE ASK FOR ASSISTANCE.

CODE 101

Error Codes	Problem	Solution
Check Connection to Dongle and recycle power before proceeding to below solutions		
101	No Security Dongle	Remove Dongle extension, try a different USB port
102	Cannot mount /rw	Reapply software update, replace hard drive
103	Cannot mount squashfs image partitions	Reapply software update, replace hard drive
104	Cannot mount persistance partitions	Reapply software update, replace hard drive
105	Rootfs checksum bad	Reapply software update, replace hard drive
106	Cannot decrypt rootfs	Reapply software update, replace hard drive
107	Cannot mount rootfs	Replace hard drive
108	Cannot mount rootfs overlay	Replace hard drive
1304	Cannot mount persistance overlay	Reapply software update, replace hard drive
1001	Cannot find optfs image	Reseat RAM, replace RAM
1002	Cannot get decrypt code from dongle for this phase	Remove Dongle extension, try a different USB port
11xx	Cannot mount optfs	Replace hard drive
12xx	Cannot create persistemce overlay	Reapply software update, replace hard drive
13xx	Cannot mount persistance overlay	Reapply software update, replace hard drive
2003	Cannot mount edge_data (e.e., datastore+database+tickets)	Reapply software update, replace hard drive